



# Panasonic®

## Personal Computer

# OPERATING INSTRUCTIONS

Model No. **CF-72 Series**

## TOUGHBOOK

98 NT 2000

### [Additional Manual]

#### Reference Manual

This manual can be accessed on your computer.  
Refer to page 19 on how to access the Reference Manual.

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#### Reference Manual

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#### Reference Manual

- Touch Pad (Advanced)
- Panasonic HandWriting (Touch Pad)
- Standby/Hibernation Functions
- Security Measures
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#### Reference Manual

- Technical Information
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- List of Error Codes
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Getting Started

Operation

Troubleshooting

Appendix

## Customer's Record

Model No <sup>1</sup>	Dealer's Name
Serial No	
or	
Code No	Dealer's Address
Product Key or Product ID <sup>2</sup>	
Date of Purchase	

\*<sup>1</sup> For the Model No , insert the 12 digit number (for example, CF-72Q3GQZEM) located on the bottom of the computer

\*<sup>2</sup> For Product Key or Product ID, write down the number shown on the "Certificate of Authenticity" located on the bottom of the computer

## Introduction

Thank you for purchasing the Panasonic computer. Read the operating instructions thoroughly for proper operation of your new computer.

## Illustrations and Terminology in this Manual

### NOTE

NOTE provides a useful fact or helpful information

### CAUTION

CAUTION indicates a condition that may result in minor or moderate injury

### WARNING

WARNING indicates a hazard that may result in moderate or serious injury

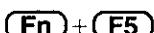
[Start] - [Shut Down]

This illustration means to click [Start], then to click [Shut Down]

(For some applications, you may need to double-click )

 Enter

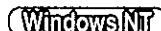
This illustration means to press the [Enter] key

 Fn + F5

This illustration means to press and hold the [Fn] key, then press the [F5] key

 Windows 98

Information for Microsoft® Windows® 98 users

 Windows NT

Information for Microsoft® Windows NT® Workstation Version 4.0 users

 Windows 2000

Information for Microsoft® Windows® 2000 Professional users

Where to go for referred information

This illustration means to refer to the Reference Manual, which is available on your computer  
Refer to page 19 on how to access this manual

- Some of the illustrations in this manual may differ slightly in shape from the actual items in order to make the explanation easier to understand
- The following items are described as "disks"  
SuperDisk (120 MB), Floppy disk (720 KB, 1.44 MB)
- Circular media such as CD-ROM and DVD-ROM are described as "discs"
- If you use a DVD-ROM drive or a CD-R/RW drive, change "CD-ROM drive" to read "DVD-ROM drive" or "CD-R/RW drive", respectively

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# Read Me First

## For U.S.A.

### Federal Communications Commission Radio Frequency Interference Statement

Note This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna
- Increase the separation between the equipment and receiver
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected
- Consult the Panasonic Service Center or an experienced radio/TV technician for help

#### Warning

To assure continued compliance, use only shielded interface cables when connecting to a computer or peripheral. Also, any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate this equipment.

**FCC RF Exposure Warning** This computer is provided with PC Card slots that could be used with wireless transmitter(s), which will be specifically recommended, when they become available. Other third-party wireless transmitter(s) have not been RF exposure evaluated for use with this computer and may not comply with FCC RF exposure requirements.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

- (1) This device may not cause harmful interference, and
- (2) This device must accept any interference received, including interference that may cause undesired operation.

Responsible Party Matsushita Electric Corporation of America  
One Panasonic Way  
Secaucus, NJ 07094  
Tel No 1-800-LAPTOP-5 (1-800-527-8675)

#### FCC Regulation Notice for modem

**This equipment contains a FCC approved modem.**

Manufacturer of modem AMBIT Microsystems Corporation  
Model No T60 071 C 00

**FC Tested To Comply  
With FCC Standards**

**FOR HOME OR OFFICE USE**

- 1 This equipment complies with Part 68 of the FCC rules. On the computer is a label that contains, among other information, the FCC registration number and ringer equivalence number (REN) for this equipment. If required, this information must be provided to the telephone company.

- 2 An FCC compliant telephone cord and modular plug is provided with this equipment. This equipment is designed to be connected to the telephone network or premises wiring using a compatible modular jack which is Part 68 compliant. See Installation Instructions for details.
- 3 The REN is used to determine the quantity of devices which may be connected to the telephone line. Excessive RENs on the telephone line may result in the devices not ringing in response to an incoming call. In most, but not all areas, the sum of RENs should not exceed five (5.0). To be certain of the number of devices that may be connected to a line, as determined by the total RENs, contact the local telephone company.
- 4 If your telephone equipment causes harm to the telephone network, the telephone company will notify you in advance that temporary discontinuance of service may be required. But if advance notice isn't practical, the telephone company will notify the customer as soon as possible. Also, you will be advised of your right to file a complaint with the FCC if you believe it is necessary.
- 5 The telephone company may take changes in its facilities, equipment, operations or procedures that could affect the operation of the equipment. If this happens the telephone company will provide advance notice in order for you to make necessary modifications to maintain uninterrupted service.
- 6 If trouble is experienced with this equipment, for repair or warranty information, please contact Matsushita Electric Corporation of America at DIAL TOLL FREE 1-800-LAPTOP5 (1-800-527-8675). If the equipment is causing harm to the telephone network, the telephone company may request that you disconnect the equipment until the problem is resolved.
- 7 There are no user serviceable parts contained in this equipment.
- 8 This equipment may not be used on coin service provided by the telephone company. Connection to party lines is subject to state tariffs.
- 9 The Telephone Consumer Protection Act of 1991 makes it unlawful for any person to use a computer or other electronic device to send any message via a telephone fax machine unless such message clearly contains in a margin at the top or bottom of each transmitted page or on the first page of the transmission, the date and time it is sent and an identification of the business or other entity, or other individual sending the message and the telephone number of the sending machine or such business, other entity, or individual. In order to program this information into your fax software, you should refer to the manual of the Fax software being used.
- 10 According to the FCC's electrical safety advisory, we recommend that you may install an AC surge arrestor in the AC outlet to which this equipment is connected. Telephone companies report that electrical surges, typically lightning transients, are very destructive to customer terminal equipment connected to AC power sources and that this is a major nationwide problem.

Caution To reduce the risk of fire, use only No 26 AWG or larger telecommunication line cord.

**ATTENTION** Pour reduire le risque d'incendie, utiliser uniquement des conducteurs de telecommunications 26 AWG ou de section superieure."

# Read Me First

## For Canada

### Industry Canada (IC) Notice for modem

This equipment contains an Industry Canada approved modem unit. The Industry Canada label is affixed on the modem unit.

### EQUIPMENT ATTACHMENT LIMITATIONS

**“NOTICE:** The Industry Canada label identifies certified equipment. This certification means that the equipment meets telecommunications network protective, operational and safety requirements as prescribed in the appropriate Terminal Equipment Technical Requirements document(s). The Department does not guarantee the equipment will operate to the user's satisfaction.

Before installing this equipment, users should ensure that it is permissible to be connected to the facilities of the local telecommunications company. The equipment must also be installed using an acceptable method of connection. The customer should be aware that compliance with the above conditions may not prevent degradation of service in some situations.

Repairs to certified equipment should be coordinated by a representative designated by the supplier. Any repairs or alterations made by the user to this equipment, or equipment malfunctions, may give the telecommunications company cause to request the user to disconnect the equipment.

Users should ensure for their own protection that the electrical ground connections of the power utility, telephone lines and internal metallic water pipe system, if present, are connected together. This precaution may be particularly important in rural areas. Caution: Users should not attempt to make such connections themselves, but should contact the appropriate electric inspection authority, or electrician, as appropriate.”

**“NOTICE:** The Ringer Equivalence Number (REN) assigned to each terminal device provides an indication of the maximum number of terminals allowed to be connected to a telephone interface. The termination on an interface may consist of any combination of devices subject only to the requirement that the sum of the Ringer Equivalence Numbers of all the devices does not exceed 5.”

REN: See bottom of the computer

### RESTRICTIONS CONCERNANT LE RACCORDEMENT DE MATÉRIEL

“AVIS: L'étiquette d'Industrie Canada identifie le matériel homologué. Cette étiquette certifie que le matériel est conforme aux normes de protection, d'exploitation et de sécurité des réseaux de télécommunications, comme le prescrivent les documents concernant les exigences techniques relatives au matériel terminal. Le Ministère n'assure toutefois pas que le matériel fonctionnera à la satisfaction de l'utilisateur.

Avant d'installer ce matériel, l'utilisateur doit s'assurer qu'il est permis de le raccorder aux installations de l'entreprise locale de télécommunication. Le matériel doit également être installé en suivant une méthode acceptée de raccordement. L'abonné ne doit pas oublier qu'il est possible que la conformité aux conditions énoncées ci-dessus n'empêche pas la dégradation du service dans certaines situations.

Les réparations de matériel homologué doivent être coordonnées par un représentant désigné par le fournisseur. L'entreprise de télécommunications peut demander à l'utilisateur de débrancher un appareil à la suite de réparations ou de modifications effectuées par l'utilisateur ou à cause de mauvais fonctionnement.

Pour sa propre protection, l'utilisateur doit s'assurer que tous les fils de mise à la terre de la source d'énergie électrique, des lignes téléphoniques et des canalisations d'eau métalliques, s'il y en a, sont raccordés ensemble. Cette précaution est particulièrement importante dans les régions rurales. Avertissement: L'utilisateur ne doit pas tenter de faire ces raccordements lui-même; il doit avoir recours à un service d'inspection des installations électriques, ou à un électricien, selon le cas.”

“AVIS: L'indice d'équivalence de la sonnerie (IES) assigné à chaque dispositif terminal indique le nombre maximal de terminaux qui peuvent être raccordés à une interface. La terminaison d'une interface téléphonique peut consister en une combinaison de quelques dispositifs, à la seule condition que la somme d'indices d'équivalence de la sonnerie de tous les dispositifs n'excède pas 5.”

IES: Voir sous le fond de l'ordinateur

## Important Safety Instructions / Importantes Mesures De Sécurité

When using your telephone equipment, basic safety precautions should always be followed to reduce the risk of fire, electric shock and injury to persons, including the following:

1. Do not use this product near water, for example, near a bath tub, wash bowl, kitchen sink or laundry tub, in a wet basement or near a swimming pool.
2. Avoid using a telephone (other than a cordless type) during an electrical storm. There may be a remote risk of electric shock from lightning.
3. Do not use the telephone to report a gas leak in the vicinity of the leak.
4. Use only the power cord and batteries indicated in this manual. Do not dispose of batteries in a fire. They may explode. Check with local codes for possible special disposal instructions.

SAVE THESE INSTRUCTIONS

Certaines mesures de sécurité doivent être prises pendant l'utilisation de matériel téléphonique afin de réduire les risques d'incendie, de choc électrique et de blessures. En voici quelquesunes:

1. Ne pas utiliser l'appareil près de l'eau, p.ex., près d'une baignoire, d'un lavabo, d'un évier de cuisine, d'un bac à laver, dans un sous-sol humide ou près d'une piscine.
2. Éviter d'utiliser le téléphone (sauf s'il s'agit d'un appareil sans fil) pendant un orage électrique. Ceci peut présenter un risque de choc électrique causé par la foudre.
3. Ne pas utiliser l'appareil téléphonique pour signaler une fuite de gaz s'il est situé près de la fuite.
4. Utiliser seulement le cordon d'alimentation et le type de piles indiqués dans ce manual. Ne pas jeter les piles dans le feu: elles peuvent exploser. Se conformer aux règlements pertinents quant à l'élimination des piles.

CONSERVER CES INSTRUCTIONS

## Lithium Battery

### Lithium Battery!

This computer contains a lithium battery to enable the date, time, and other data to be stored. The battery should only be exchanged by authorized service personnel.

Warning! A risk of explosion from incorrect installation or misapplication may possibly occur.

### Pile au lithium!

Le micro-ordinateur renferme une pile au lithium qui permet de sauvegarder certaines données comme la date et l'heure notamment. Elle ne devra être remplacée que par un technicien qualifié.

Avertissement! Risque d'explosion en cas de non respect de cette mise en garde!

## CD-ROM Drive Caution

### CAUTION!

THIS PRODUCT UTILIZES A LASER.

USE OF CONTROLS, ADJUSTMENTS OR PERFORMANCE OF PROCEDURES OTHER THAN THOSE SPECIFIED HEREIN MAY RESULT IN HAZARDOUS RADIATION EXPOSURE.

DO NOT OPEN COVERS AND DO NOT REPAIR YOURSELF.

REFER SERVICING TO QUALIFIED PERSONNEL

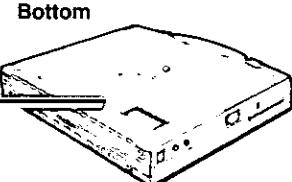
### AVERTISSEMENT!

CET APPAREIL UTILISE UN LASER.

L'UTILISATION DE COMMANDES OU DE RÉGLAGES OU L'EXÉCUTION DE PROCÉDURES AUTRES QUE CELLES SPÉCIFIÉES ICI PEUVENT PROVOQUER UNE EXPOSITION À DES RADIATIONS DANGEREUSES.

NE PAS OUVRIR LES COUVERCLES NI ESSAYER DE RÉPARER SOI-MÊME.

CONFIER TOUT TRAVAIL D'ENTRETIEN À UN PERSONNEL QUALIFIÉ.



Laser safety information is appropriate only when drive with laser is installed.

Les mesures de sécurité relatives au laser ne s'appliquent que lors de l'installation d'une unité avec laser.

## Precautions

This computer has been designed so as to minimize shock to the LCD and hard disk drive, the leakage of liquid (e.g., water) on to the keyboard, etc., but no warranty is provided against such trouble. Therefore, as a precision instrument, be extremely careful in the handling.

### ● Usage

#### Avoid Extreme Heat and Cold

Do not store or use the computer in locations exposed to heat, direct sunlight, or extreme cold. Avoid moving the computer between locations with large temperature difference.

Operation: 5 °C to 35 °C {41 °F to 95 °F}

Storage: -20 °C to 60 °C {-4 °F to 140 °F}



#### Avoid Direct Sunlight on the LCD Panel

The LCD panel should not be exposed to direct sunlight or ultraviolet light.



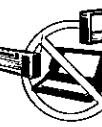
#### Avoid Humidity, Liquids and Dust

Do not store or use the computer in locations exposed to high humidity, liquids (including rain) or dust.



#### Prevent Shock

Avoid subjecting the computer to severe vibrations or impact. Do not place the computer inside a car trunk.



#### Avoid Radio Frequency Interference

Do not place the computer near a television or radio receiver.



#### Avoiding low-temperature burns

Avoid more than casual contact with any heat producing area of the notebook computer, AC adaptor, and any option or accessory you use with it. Even low heat, if warmer than body temperature, can cause a burn, if the skin is exposed to the heat source for a long enough period of time.

### ● Handling

#### Avoid Magnetic Fields

Keep the computer away from magnets.



#### Avoid Stacking

Do not place heavy objects on top of the computer.



#### Keep Small Objects Away

Do not insert paper clips or other small objects into the computer.



#### Do Not Disassemble the Computer

Do not attempt to disassemble your computer.



#### Avoid Excessive Force on the Display

Do not apply excessive downward force on the display when it is completely opened, especially when plugs and/or cables are connected to the rear of the computer.

# Read Me First

## ● Peripherals

Incorrectly using peripheral devices may lead to a decrease in performance, an increase in temperature and/or damage your computer. For more information on peripheral devices, refer to the Reference Manual.

## ● Cables

Use of an interface cable longer than 3 m (9.84 feet) is not recommended.

## Precautions (Battery Pack)

- Care should be exercised with regard to the following in order to avoid the possibility of liquid leakage, overheating, or bursting.



### Avoid Heat

Do not throw the battery pack into a fire or expose it to excessive heat.



### Keep Articles Away

Do not place the battery pack together with articles such as necklaces or hairpins when carrying or storing.



### Do Not Disassemble

Do not insert sharp objects into the battery pack, expose it to bumps or shocks, deform, disassemble, or modify it.



### Do Not Short

Do not short the positive (+) and negative (-) contacts.



### Avoid Extreme Heat, Cold and Direct Sunlight

Do not charge, use or leave the battery pack for extended periods where it will be exposed to direct sunlight, in a hot place (in an automobile on a sunny day, for example), or in a cold place.



### Do Not Use With Any Other Computer

The battery pack is rechargeable and was intended for the specified computer or charger. Do not use it with a computer other than the one for which it was designed.



### Do Not Put into a Microwave

Do not put the battery pack into a microwave oven or a pressurized chamber.



### Stop Using

Should the battery emit an abnormal odor, become hot to the touch, become discolored, change shape, or become in any way different from normal, remove it from the computer or charger and stop using it.

- Do not touch the terminals on the battery pack. The battery pack may no longer function properly if the contacts are dirty or damaged.
- Do not expose the battery pack to water, or allow it to become wet.

- If the battery pack will not be used for a long period of time (a month or more), charge or discharge (use) the battery pack until the remaining battery level becomes 30% to 40% and store it in a cool, dry place.
- This computer prevents overcharging of the battery by recharging only when the remaining power is less than approx. 95% of capacity.
- The battery pack is not charged when the computer is first purchased. Be sure to charge it before using it for the first time. When the AC adaptor is connected to the computer, charging begins automatically.
- Should the battery leak and the fluid get into your eyes, do not rub your eyes. Immediately flush your eyes with clear water and see a doctor for medical treatment as soon as possible.

### NOTE

- The battery pack may become warm during recharging or normal use. This is completely normal.
- Recharging will not commence outside of the allowable temperature range (0 °C to 45 °C {32°F to 113°F}).  
☞ Reference Manual "Battery Power". Once the allowable range requirement is satisfied, charging begins automatically. Note that the recharging time varies based on the usage conditions. (Recharging takes longer than usual when the temperature is 10 °C {50 °F} or below.)
- If the temperature is low, the operating time is shortened. Only use the computer within the allowable temperature range.
- The battery pack is a consumable item. If the amount of time the computer can be run off a particular battery pack becomes dramatically shorter and repeated recharging do not restore its performance, the battery pack should be replaced with a new one.
- When a spare battery pack is to be carried in a pocket or bag, it is recommended that it be placed in a plastic bag so that its contacts are protected.
- Always power off the computer when it is not in use. Leaving the computer on when the AC adaptor is not connected will exhaust the remaining battery capacity.

## Saving Data on the Hard Disk

### ● Do not expose your computer to shock.

Use care when handling your computer, shock may damage your hard disk or make your software applications and data unusable.

### ● Do not power off your computer while software applications are running or HDD indicator (HDD) is on.

Properly shut Windows\* down to avoid problems ([Start] - [Shut Down]).

### ● Save all valuable data to disks.

Backing up data to disks will limit damage should trouble occur to your computer or should you inadvertently change or erase data.

### ● Use the security function for all important data. (Reference Manual "Security Measures")

\* Windows 98 : This computer uses Microsoft® Windows® 98 Operating System.

Windows NT : This computer uses Microsoft® Windows NT® Workstation Version 4.0.

Windows 2000 : This computer uses Microsoft® Windows® 2000 Professional Operating System.

## Hard-Disk-Lock

When the Hard Disk Lock is set to [Enable], it is impossible to read/write data from/to the hard disk when the hard disk is installed in a different computer, since a password is also set for the hard disk. When the hard disk is returned to the original computer, you can read and write data as before. In this case, however, make the settings in the Setup Utility exactly the same as they were before the hard disk was removed. (Note that this Hard Disk Lock does not guarantee complete protection of data.) (Reference Manual "Security Measures")

## Saving Data on Disks

### ● Do not power down your computer or press the disk eject button while the MP indicator (MP) is on.

Doing so may damage the data on the disk and render the disk useless.

### ● Use care when handling disks.

To protect the data on your disks or to prevent a disk from becoming stuck in your computer, avoid the following:

- Sliding the shutter on the disk manually.
- Exposing the disk to a magnetic field.
- Storing the disk in locations prone to high temperatures, low pitched noise, dampness, or dust.
- Applying more than one label on the disk.

### ● Confirm the contents of a disk before formatting it.

Confirm that no important data is on the disk, because all data on the disk will be erased.

### ● Use the write-protect tab.

This is a must for preserving important data.

This prevents your data from being erased or overwritten.



Write Enable



Write Disable

## Computer Viruses

Users are advised to purchase the latest versions of virus protection software and use them regularly.

We recommend you run the software:

- When booting your computer.
- After receiving data.

We recommend that you check data received on disks or from external sources, such as data downloaded from the Internet, e-mail, etc. (For compressed files, uncompress them before running a check).

## System File Checker Windows 98

Microsoft Corporation has announced that, with a computer in which Internet Explorer 5.01 is installed, if the [System File Checker] in [System Information] is executed, the following may occur.

- The message [System File Checker identified that the following file may be corrupted] may appear for normal files.
- In such cases, there is the possibility that the system will become unstable if the file is repaired with the System File Checker.

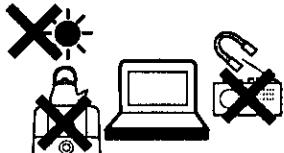
In this computer, since Internet Explorer 5.01 is the default browser, do not use the System File Checker.

# Read Me First

## Usage Environment

### ● Environment

- Place the computer on a flat stable surface.
- In use: Temperature: 5 °C to 35 °C {41 °F to 95 °F}  
Humidity: 30% to 80% RH (No condensation)
- Not in use: Temperature: -20 °C to 60 °C {-4 °F to 140 °F}  
Humidity: 30% to 90% RH (No condensation)



### ● Places not to use your computer

- Such areas may result in damage to the computer.

#### Areas exposed to direct sunlight

#### Areas with electronic equipment

These areas may interfere with your display or cause your computer to produce strange sounds.

#### Areas with extremely high/low temperatures

- Do not leave things near the computer that are sensitive to heat. During operation, the computer may become warm.

## Handling

- This computer has been designed so as to minimize shock to the LCD and hard disk drive, the leakage of liquid (e.g., water) on to the keyboard, etc., but no warranty is provided against such trouble. Therefore, as a precision instrument, be extremely careful in the handling.
- Do not drop or hit your computer against solid objects.
- Do not carry your computer when it is on.  
If you slide the power switch, the power of the computer will turn on even if the LCD is closed. Take caution when carrying the computer since the power may go on by accidentally sliding the switch.
- Remove all cables before transporting your computer.
- We recommend preparing a fully charged battery (and optional charger, if possible). When transporting spare batteries inside a package, briefcase, etc., it is recommended that the batteries be stored in a plastic bag.
- Do not place the computer upright or allow it to tip over. When the computer receives extremely strong shock after falling, the hard disk, SuperDisk drive or CD-ROM/DVD-ROM drive, etc., may become inoperable.
- Do not carry the computer while the display is open, or carry it by gripping the display.
- Do not put anything (e.g., a piece of paper) between the display and keyboard.
- Always carry your computer with you. Never check it in with luggage. For use of the computer inside an aircraft, we recommend asking the airlines regarding their policy on this issue.
- It is a good idea to make backup copies on disks and carry them with you.
- Do not leave a disk in the drive while transporting your computer.

## Maintenance

### Display

Avoid using water when cleaning the panel. Ingredients included in water may leave residue and reduce readability of the screen.

#### <When cleaning dust/dirt>

Avoid rubbing off dust/dirt with cloth since it may leave scratch on the screen.

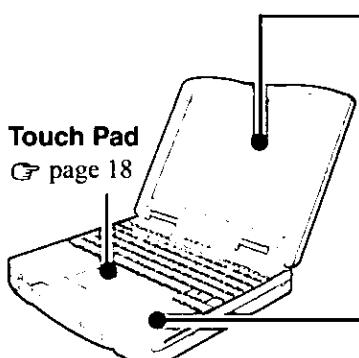
Sweep dust/dirt with fine brush, then wipe it with "dry" soft cloth used for cleaning glasses.

#### <When cleaning oily surface>

Apply camera lens cleaner on a soft gauze and clean it with gentle force. Then, wipe with dry soft cloth used for cleaning glasses.

### Areas excluding the display

Wipe these areas with a soft cloth, after applying water or detergent diluted with water to the soft cloth and firmly wringing out excess water.



### CAUTION

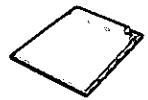
- Do not use benzene, thinner, or rubbing alcohol. Doing so may adversely affect the surface, e.g., discoloration. In addition, do not use commercially-available household cleaners and cosmetics, as they may contain components harmful to the surface.
- Do not directly add or spray water or detergent. If liquid enters the inside of the computer, it may cause it to work improperly or be damaged.

# First-time Operation

Read the steps below to help you learn what parts are included, and to gain an understanding of some basic computer-related operations.

## 1 Confirm the inclusion of all parts

Make sure the parts shown in the figure have been supplied. If any of these items are missing or is not working properly, contact Panasonic Technical Support.

AC Adaptor ..... 1	AC Cord ..... 1	Battery Pack ..... 1
 Model No: CF-AA1639A		 Model No: CF-VZSU14
Modem Telephone Cable ..... 1	SuperDisk Drive ..... 1	
	 Model No: CF-VFS712 The devices included may differ for different models. Using a SuperDisk Drive (Reference "SuperDisk Drive" Manual)	
Product Recovery CD-ROM		
	 	  
Operating Instructions (This book) ..... 1      Windows Book ..... 1		

## 2 Write down the Product Key or Product ID

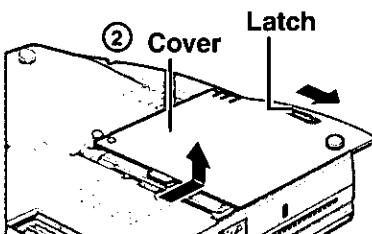
Write down the number shown on the "Certificate of Authenticity" located on the bottom of the computer in the "Customer's Record" section on page 2 of this manual.

## 3 Read the LIMITED USE LICENSE AGREEMENT (page 28)

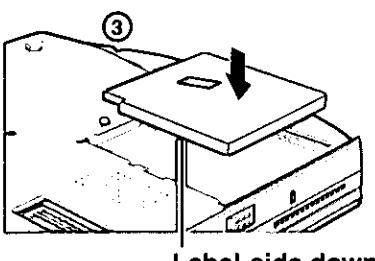
Before removing the seal covering the power switch, read the LIMITED USE LICENSE AGREEMENT.

## 4 Insert the battery pack

- ① Turn your computer over.
- ② Slide the latch, and then without releasing it, slide and remove the battery pack cover.



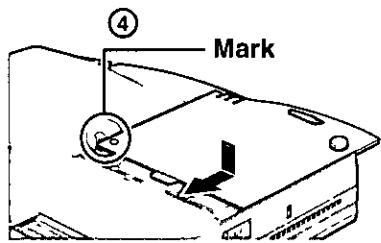
- ③ Insert the battery pack into the computer with the label-side down.



### CAUTION

- Be sure the battery pack is properly connected to the connector.
- Do not allow the battery connector to touch any portion of the computer. The computer may not operate properly.

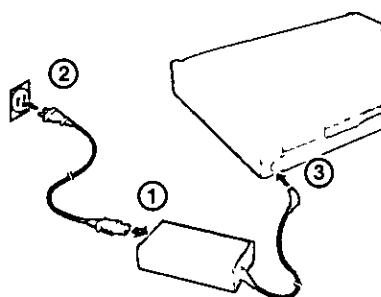
# First-time Operation



④ Match the mark on the battery pack cover to the mark on the computer and slide the cover back into place

**CAUTION**

If the cover is not attached properly, the battery may fall out while the computer is being carried

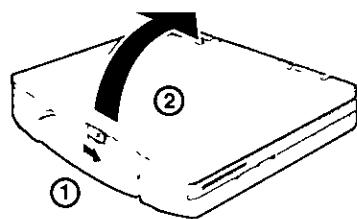


## 5 Connect your computer to a power outlet

**CAUTION**

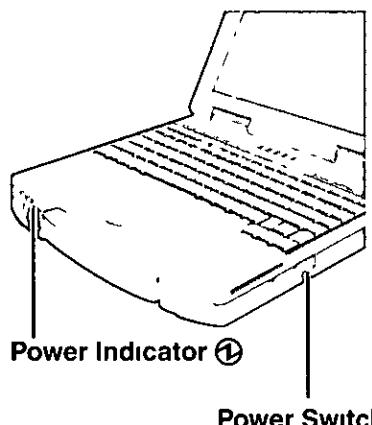
Be sure the AC adaptor is connected until completing Step 9 on page 11  
**Handling the AC adaptor**

- Do not twist or pull the AC power cord forcefully. Doing so may damage the connections.
- Use only the specified AC adaptor with your computer. Using an AC adaptor other than the one supplied might damage the battery and/or the computer.
- When the DC plug is not connected to the computer, disconnect the AC cord from your AC wall outlet.
- Problems such as sudden voltage drops may arise during periods of thunder and lightning. Since this could adversely affect your computer, an uninterruptible power source (UPS) is highly recommended unless the battery pack is installed.



## 6 Open the display

To open the display, slide the latch located at the front and lift open the display



## 7 Turn your computer on

Slide the power switch toward the rear of the computer and hold it for approximately one second until the power indicator turns on before releasing it

**CAUTION**

- Do not slide the power switch repeatedly.
- Once the computer is powered off, you must wait at least ten seconds before powering it on again.

**NOTE**

The power saving function is factory set, so if there is no input from a key, the touch pad or an external mouse (when one is connected) for a certain interval of time, the power to the LCD and hard disk may be turned off. The LCD will resume operation when the touch pad or an external mouse (when one is connected) is used or a key is pressed.

The power to the LCD may be turned off while Windows is setting up or even when an application software is being installed. In this case, because it is conceivable that a selection dialog box will be shown, do not press **Space** or **Enter** to attempt to resume from this condition as doing so may trigger a selection, but instead, press a key unrelated to the direct triggering of a selection, like **Ctrl**.

**Windows 98** **Windows 2000**

In addition, when the computer is left alone, it automatically enters the standby\* mode (Refer to "Standby/Hibernation Functions"). The computer will resume by sliding the power switch.

\* Windows 2000 standby or hibernation

## 8 Windows NT Windows 2000

### Select the Operating System

Windows NT and Windows 2000 are preinstalled on this computer. After one of them is selected with the following procedure, only that Operating System can be used.

- ① At the screen for the agreement of the selection of the Operating System, select [Y]
- ② With the number keys, select either Windows 2000 or Windows NT  
(The selection of the Operating System is only performed the first time the computer is started up. A change cannot be made after the selection.)
- ③ At the confirmation message, select [Y]. The Operating System preparation will start, during which the computer will restart several times

#### CAUTION

Do not touch the keyboard. If you accidentally touch the keyboard and the cancel confirmation menu is displayed, do not cancel.

- ④ When the screen indicating the completion of the Operating System preparation is displayed, press any key.  
The computer will restart.

## 9 **Setup Windows**

Moving the cursor (→) or clicking buttons can be performed with the touch pad (page 18).

#### Windows 98

- ① Select settings for your region and your keyboard layout, then select [Next]  
(for U S A United States 101)
- ② Enter your name and select [Next]
- ③ Select [Skip] at the [Using Your Modem to Connect]
- ④ Select [Yes] at the [Cancel Dialing], then select [Next]  
The License Agreement will be displayed
- ⑤ After reading the agreement, select [I accept this agreement] or [I do not accept the agreement], then select [Next]

#### NOTE

If [I do not accept the agreement] is selected, the Windows setup will be aborted.

- ⑥ Select [Finish]

- ⑦ Input the correct date, time and time zone and select [Close]. You can also complete these settings at a later time.

#### Windows NT

- ① The License Agreement will be displayed. After reading the agreement, select [I accept this Agreement] or [I don't accept this Agreement].

#### NOTE

If [I don't accept this Agreement] is selected, the Windows setup will be aborted.

- ② Select [Next]

- ③ Input your name and organization, then select [Next]. (It is possible to omit the organization item.)

- ④ Input your computer name and select [Next]

- ⑤ Input an Administrator password and select [Next].

#### CAUTION

Remember this password! If the password is forgotten, Windows NT cannot be operated.

# First-time Operation

- ⑥ Select [Finish]. Windows will restart.
- ⑦ Following the display, press **Ctrl** + **Alt** + **Del**. Input the password set in step ⑤ and select [OK], then select [Close] at the [Welcome] display.
  - As the computer starts up, it will be necessary to input the password set in step ⑤.
- ⑧ Set the correct settings for all items in [Control Panel]-[Regional Settings] and [Date/Time] etc.

## Windows 2000

### CAUTION

Do not press any key or move the touch pad until [Windows 2000 Professional Setup] is displayed.

- ① At the [Welcome to the Windows 2000 Setup Wizard], select [Next].
- ② After reading the agreement, select [I accept this agreement] or [I don't accept this agreement], then select [Next].

### NOTE

If [I don't accept this agreement] is selected, the Windows setup will be aborted.

- ③ Select settings for your region, then select [Next].
- ④ Enter your name and organization and select [Next].
- ⑤ Enter your computer name and administrator password and select [Next].

### CAUTION

Remember this password! If the password is forgotten, Windows 2000 cannot be operated.

- ⑥ Input the correct date, time and time zone and select [Next].  
You can also complete these settings at a later time.
- ⑦ At the [Networking Settings], select [Typical settings], then select [Next].
- ⑧ At the [Workgroup or Computer Domain], select [No, this computer is not on a network, or is on a network without a domain], then select [Next].
- ⑨ Select [Finish]. The computer will restart.
- ⑩ At the [Welcome to the Network Identification Wizard], select [Next].
- ⑪ At the [Users of This Computer], select [Users must enter a user name and password to use this computer], then select [Next].
- ⑫ Press [Finish].
- ⑬ Enter your administrator password and select [OK].

### NOTE

At the [Getting started with Windows 2000]:

- Press [Exit] to close.
- When selecting [Discover Windows], the computer may ask you to install the Windows 2000 CD. In such cases, close the windows, and then specify [c:\winnt\cdimage\discover], then select [OK].

## 10 Windows NT Install the Acrobat® Reader 4.0

### NOTE

- Acrobat® Reader is necessary to read the Reference Manual, which explains detailed operational procedures concerning your computer.
- Acrobat Reader can only be installed by the Administrator. Be sure to log on as the Administrator when installing the program later.

- ① In [Start] - [Run], input [c:\util\reader\ar40eng.exe] and press [OK].
- ② Select [Next].
- ③ After reading the "Software License Agreement", select [Accept] if you agree to the terms.
- ④ Select [Next].
- ⑤ At the [Setup Complete], select [Yes, I want to restart my computer now], then select [Finish].

**This concludes the first-time use operation guidelines.**

### NOTE

#### Windows 98

When using the files in the following folders available on the retail version of the Windows CD-ROM, it is necessary to run a separate file decompression program.

  \tsclient      \tools

To uncompress the file, it is necessary to have approximately 80 MB of free disk space available on the hard disk.

To use the CD-ROM drive in MS-DOS mode, perform the operation below after modifying config.sys and autoexec.bat (☞ Reference Manual "CD-ROM Drive").

File decompression method:

- ① Turn your computer on.
- ② When [Press <F2> to enter SETUP] is displayed, immediately press **Ctrl** (until the menu is displayed).
- ③ Select [Command prompt only].
- ④ Insert the Product Recovery CD-ROM.
- ⑤ At the prompt, input the following:  
    L:\en\addfile **Enter**

Follow the message on the screen.

After this program is executed, the contents of the above folders will be decompressed to the c:\util\win98add folder.

#### Windows NT

- The library able to be used with the retail version of Windows NT 4.0 for Service Pack6 is in the following folder on the hard disk drive.  
    c:\winnt\i386\drvlib
- The partition showing [Unknown xxxMB] (in [Start] - [Programs] - [Administrative Tools (Common)] - [Disk Administrator]) is an important partition. Therefore, do not delete this partition.

#### Windows 2000

When a new device has been installed or a new Windows Component has been added in [Start] - [Settings] - [Control Panel] - [Add/Remove Programs], [Insert Disk] may appear. Select [OK] and specify "c:\winnt\cdimage" in place of "D:", then select [OK].  
e.g. "c:\winnt\cdimage\i386" in place of "D:\i386"

# First-time Operation

## Create BACKUP Disks for Reinstallation

For reinstallation (☞ page 26), create backup disks. To create backup disks, the SuperDisk Drive (CF-VFS712) and formatted 2HD floppy disks are needed.

① **Turn your computer off.**

A BACKUP DISK cannot be created if the SuperDisk drive is inserted in the multimedia pocket with the power of the computer on.

② **Remove the CD-ROM drive and set the SuperDisk drive in the multimedia pocket.**

(☞ Reference "Multimedia Pocket")

③ **Turn your computer on.**

(Windows NT) (Windows 2000)

Log on as the administrator.

④ **Make sure a disk is not in the write-protected state and set it, then select [Start] - [Programs] - [Panasonic] - [Create BACKUP DISK] and follow the on-screen instructions.**

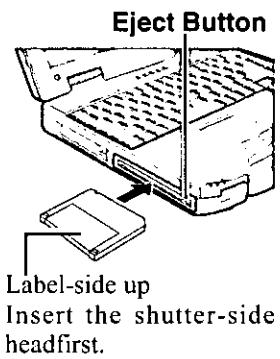
(Windows NT) (Windows 2000)

When [You do not need to make "BACKUP DISK"] is displayed, there is no need to create a BACKUP DISK.

⑤ **Place a label identifying the contents on each disk.**

● **Names of created BACKUP DISK**

FIRSTAID FD (When the display for creating the UPDATE FD is shown, create the disk by following the on-screen instructions.)



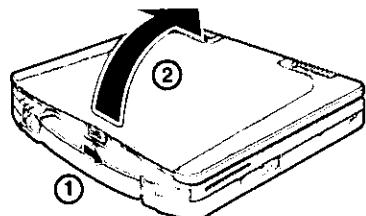
### CAUTION

- Store the disks in a safe place. They will enable you to return your computer to factory default settings should any problems occur.
- When creating disks and the message [Insufficient files to copy] is displayed, press [OK] then contact Panasonic Technical Support.
- While the MP indicator (MP) is on, do not remove the disk, power down your computer or use the standby or hibernation function (☞ Reference "Standby/Hibernation Functions").
- When creating disks, do not run any other application program.
- Be sure to create the BACKUP DISK.

If a BACKUP DISK is not created, it will be impossible to return the computer to its original state. In this case, contact Panasonic Technical Support.

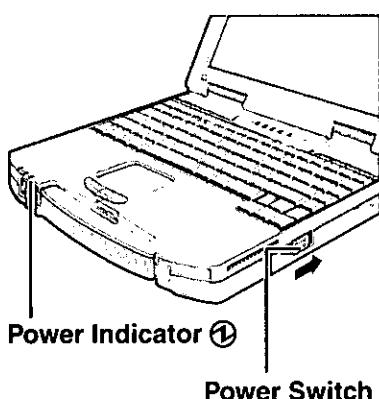
# Starting Up/Shutting Down

## Starting Up



### 1 Open the display

Slide the latch as shown and lift open the display.



### 2 Turn your computer on

Slide the power switch toward the rear of the computer and hold it for approximately one second until the power indicator turns on before releasing it.

#### CAUTION

- After confirming that the power indicator has turned on, avoid the following until Windows has completed loading.
  - Connecting or disconnecting the AC adaptor.
  - Touching the power switch.
  - Performing any keyboard or touch pad (or external mouse) operations.
  - Closing the display.
- Once the computer is powered off, you must wait at least ten seconds before powering it on again.
- When the CPU temperature rises, the computer may not power on to prevent the CPU from overheating. Should this happen, allow the computer to cool down then switch the power on again.  
If the computer still does not power on, contact Panasonic Technical Support.
- If the computer has not been used for a long period of time, it may produce an unusual sound at start up. The sound may continue for a short period of time, but if the computer starts up in a normal manner, then the problem is not serious. If, however, the computer fails to start up, contact Panasonic Technical Support.

#### ● If security indicator ( ) is displayed,

you must first enter your password ( Reference Manual "Security Measures")

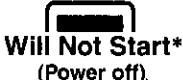
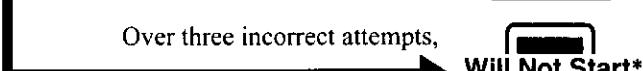
Upon entering your password and pressing

**Enter** .

If the correct password is input,



Over three incorrect attempts,



\* If after three attempts the correct password is not input, or if no password is entered for about a minute, the computer returns to the condition just before the attempt was made to start up the computer.

#### ● When an application or file that was previously displayed appears on your screen,

the standby or hibernation mode ( Reference Manual "Standby/Hibernation Functions") has been set.

# Starting Up/Shutting Down

3

Windows NT

## Select your operating system

Select "Windows NT Workstation Version 4.00" and press **Enter**.

4

Windows NT

## Logon

Press **Ctrl** + **Alt** + **Del**.

5

Windows NT

Windows 2000

## Input your password

Wait for 10 seconds after confirming that the HDD access has been completed, and input the user name and password, then press [OK]. Until the correct user name and password are entered, the computer will not operate.

Windows NT

If [Cancel] is clicked, the computer will return to the initial [Begin Logon] display.

6

## Select your application

You are able to start working on your computer.

### NOTE

- The power saving function is factory set, so if there is no input from a key, the touch pad or an external mouse (when one is connected) for a certain interval of time, the power to the LCD and hard disk may be turned off. The LCD will resume operation when the touch pad or an external mouse (when one is connected) is used or a key is pressed. The power to the LCD may be turned off while Windows is setting up or even when an application software is being installed. In this case, because it is conceivable that a selection dialog box will be shown, do not press **Space** or **Enter** to attempt to resume from this condition as doing so may trigger a selection, but instead, press a key unrelated to the direct triggering of a selection, like **Ctrl**.

Windows 98 Windows 2000

In addition, when the computer is left alone, it automatically enters the standby\*<sup>1</sup> mode (Reference Manual "Standby/Hibernation Functions"). The computer will resume by sliding the power switch.

Windows 98 Windows 2000

- [System devices] in [Start] - [Settings] - [Control Panel] - [System]\*<sup>2</sup> -[Device Manager] may contain a device or devices bearing an exclamation mark or question mark. This does not indicate a malfunction. Such a mark (exclamation mark or question mark) will not be displayed if the operating environment of the device showing the mark is corrected, by for instance installing the driver of the device.

\*<sup>1</sup> Windows 2000: standby or hibernation

\*<sup>2</sup> Windows 2000: [System] - [Hardware]

## Shutting Down (power off your computer)

This procedure is shutting down without using the standby or hibernation function.

( Reference Manual "Standby/Hibernation Functions")

### 1 Display the shut down screen

After saving important data and closing each application, select [Shut Down] from the [Start] menu.

#### NOTE

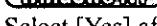
From the keyboard,

You may choose to press down on  , then select the menu with  or .

### 2 Confirm shut down

Select [OK] after selecting [Shut down].



Select [Yes] after selecting [Shut down the computer?].

Your computer will power off automatically.

#### NOTE



For the computer to automatically shut down after [Shut down the computer?] is selected, Phoenix APM 2.0 for Windows NT® has to be installed. When  or  is displayed on the task tray, this indicates that the program is installed.

### ● Restarting your computer (without shutting down)

Select [OK] after selecting [Restart].

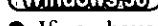


Select [Yes] after selecting [Restart the computer?].

#### NOTE

##### ● To quickly resume computer operation after shutting down,

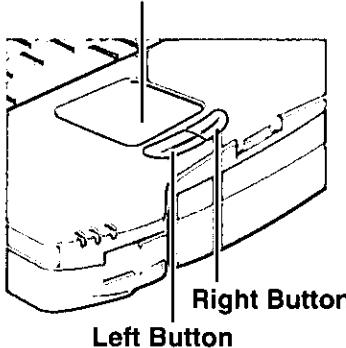
The standby or hibernation function is available. ( Reference Manual "Standby/Hibernation Functions")



● If you have selected "Restart in MS-DOS mode", press **Ctrl** + **Alt** + **Del** to startup Windows from the MS-DOS mode.

# Touch Pad (Basic Operation)

## Work Surface



Use the touch pad to move the cursor on the display and perform normal computer operations. For instructions on how to operate, refer to [Reference Manual](#) "Touch Pad (Advanced)".

### NOTE

The touch pad has been designed to work only when a finger is used. Therefore, do not use any implement on the touch pad.

Function	Touch Pad Operation
Moving the Cursor	 Move the tip of your finger lightly over the surface.
Tapping/Clicking	 or  tapping      clicking
Double-Tapping/Double-Clicking	 or  double-tapping      double-clicking
Dragging	 or  Two quick taps, but on the second tap leaving your finger down (applying pressure) and moving it on the work surface. While holding down the button, moving your finger on the work surface.

## Handling the Touch Pad

- Do not place any object on the work surface or press down forcefully with sharp-pointed objects (e.g., nails), hard objects that can leave marks (e.g., pencils and ball point pen).
- Do not allow things that could dirty the touch pad, such as oil. The cursor may not work properly in such cases.
- When the touch pad becomes dirty:  
Wipe to remove dirty areas by using a dry soft cloth such as gauze or a soft cloth first applied with detergent diluted with water and then thoroughly wrung.  
Do not use benzene, thinner, or disinfectant-type alcohol.

# Reference Manual

The Reference Manual can be accessed on your computer. When a printer is connected, the Reference Manual can also be printed.

This manual explains functions for you to make greater use of the computer, such as how to add peripheral devices, how the Setup Utility works and other useful information.

## Run the Reference Manual

### 1 Turn your computer on

### 2 Select [Reference Manual] in [Start] - [Programs] - [Panasonic] - [On-Line Manuals]

Windows 98 Windows 2000

When the Reference Manual is started up for the first time, the License Agreement will be displayed. After reading the agreement, select [Accept] to access the Reference Manual.

#### NOTE

Windows 98

- When the Reference Manual is run for the first time, an error message may appear if the Reference Manual is run using a method that differs from the above explanation. If an error message appears, select [OK].

Windows NT

- When you read the Reference Manual, it is necessary to install the Acrobat Reader 4.0. ( page 13) Acrobat Reader can only be installed by the Administrator.
- When logging on with a user name other than that of the Administrator, a "File cannot be found" error message is displayed the first time (only) an attempt is made to open the Reference Manual. Select [OK], read the License Agreement, then select [OK].

(The above operation is necessary when logging on with another user name.)

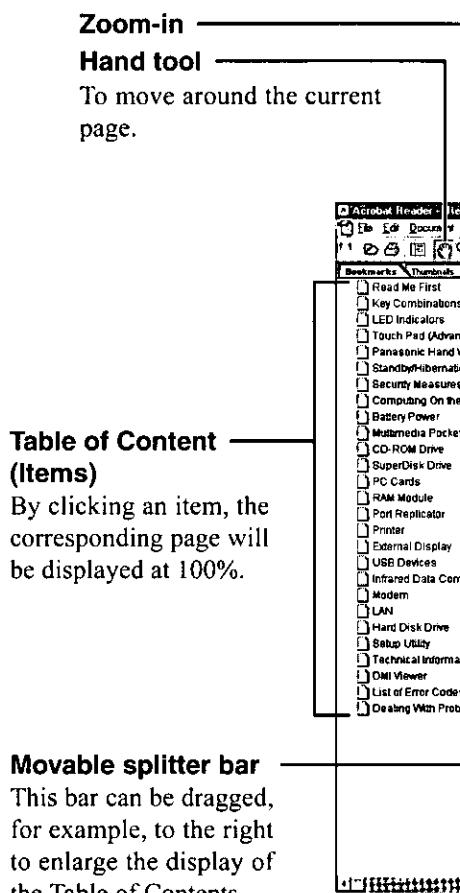
Windows 2000

- If the Reference Manual is opened using a procedure that differs from the above explanation (e.g., double-clicking the manual from Windows Explorer, etc.), there are cases Acrobat Reader will no longer start up. In such cases, restart the computer and then open the Reference Manual with the above procedure.

(To next page)

# Reference Manual

## Operation



**Table of Content**  
(Items)  
By clicking an item, the corresponding page will be displayed at 100%.

**Movable splitter bar**  
This bar can be dragged, for example, to the right to enlarge the display of the Table of Contents.

**Change the display size**  
You can choose to magnify/ de-magnify the display.

### Display the page

Go forward or backward a page, or to the beginning or end of a document.

**Zoom-in**

**Hand tool**

To move around the current page.

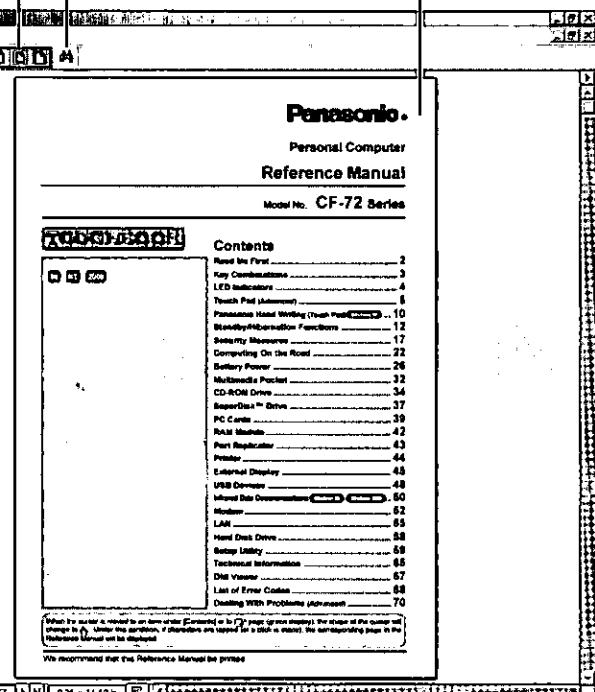
**Cancel or correct an operation**

**Change the display size**

**Perform a "Find" operation**

### Display of the manual

**Exit**



(The display may be changed without notification.)

### Page indicator

A desired page can be displayed by inputting the page number after clicking here.

### NOTE

- Illustrations may be difficult to view depending on the magnification. If this is the case, we recommend that the display be magnified.
- When the taskbar is hidden at the bottom portion of Acrobat Reader, set the maximum display window size.
- If a printer is connected, we recommend printing pages. The illustrations and display samples may not print with a high quality.

# List of Error Codes

The following is a list of the messages that BIOS can display. Most of them occur during POST. Some of them display information about a hardware device, e.g., the amount of memory installed. Others may indicate a problem with a device, such as the way it has been configured. Following the list are explanations of the messages and remedies for reported problems.

If your system displays one of except the messages marked below with an asterisk (\*), write down the message and contact Panasonic Technical Support. If your system fails after you make changes in the Setup menus, reset the computer, enter Setup and install Setup defaults or correct the error.

## 0200 Failure Fixed Disk

Fixed disk in not working or not configured properly. Check to see if fixed disk is attached properly. Run Setup. Find out if the fixed-disk type is correctly identified.

## 0210 Stuck key

Stuck key on keyboard.

## 0211 Keyboard error

Keyboard not working.

## 0212 Keyboard Controller Failed

Keyboard controller failed test. May require replacing keyboard controller.

## 0213 Keyboard locked - Unlock key switch

Unlock the system to proceed.

## 0230 System RAM Failed at offset : nnnn

System RAM failed at offset *nnnn* of in the 64k block at which the error was detected.

## 0231 Shadow RAM Failed at offset : nnnn

Shadow RAM failed at offset *nnnn* of the 64k block at which the error was detected.

## 0232 Extended RAM Failed at offset : nnnn

Extended memory not working or not configured properly at offset *nnnn*.

## 0250 System battery is dead - Replace and run SETUP

The CMOS clock battery indicator shows the battery is dead. Replace the battery and run Setup to reconfigure the system.

## \*0251 System CMOS checksum bad - Default configuration used

System CMOS has been corrupted or modified incorrectly, perhaps by an application program that changes data stored in CMOS. The BIOS installed Default SETUP Values. If you do not want these values, enter Setup and enter your own values. If the error persists, check the system battery or contact Panasonic Technical Support.

## 0260 System timer error

The timer test failed. Requires repair of system board.

## 0270 Real time clock error

Real-time clock fails BIOS test. May require board repair.

## \*0280 Previous boot incomplete - Default configuration used

Previous POST did not complete successfully. POST loads default values and offers to run Setup. If the failure was caused by incorrect values and they are not corrected, the next boot will likely fail. On systems with control of wait states, improper Setup settings can also terminate POST and cause this error on the next boot. Run Setup and verify that the wait-state configuration is correct. This error is cleared the next time the system is booted.

## 0281 Memory Size found by POST differed from EISA CMOS

Memory size found by POST differed from EISA CMOS.

## 02B0 Diskette drive A error

## 02B1 Diskette drive B error

Drive A: or B: is present but fails the BIOS POST diskette tests. Check to see that the drive is defined with the proper diskette type in Setup and that the diskette drive is attached correctly.

## 02B2 Incorrect Drive A type - run SETUP

Type of floppy drive A: not correctly identified in Setup.

## 02B3 Incorrect Drive B type - run SETUP

Type of floppy drive B: not correctly identified in Setup.

## 02D0 System cache error - Cache disabled

Contact Panasonic Technical Support.

## 02F0: CPU ID:

CPU socket number for Multi-Processor error.

## 02F4: EISA CMOS not writable

ServerBIOS2 test error: Cannot write to EISA CMOS.

# List of Error Codes

## 02F5: DMA Test Failed

ServerBIOS2 test error: Cannot write to extended DMA (Direct Memory Access) registers.

## 02F6: Software NMI Failed

ServerBIOS2 test error: Cannot generate software NMI (Non-Maskable Interrupt).

## 02F7: Fail - Safe Timer NMI Failed

ServerBIOS2 test error: Fail-Safe Timer takes too long.

## device address Conflict

Address conflict for specified *device*.

## Allocation Error for: *device*

Run ISA or EISA Configuration Utility to resolve resource conflict for the specified *device*.

## Failing Bits : *nnnn*

The hex number *nnnn* is a map of the bits at the RAM address which failed the memory test. Each 1 (one) in the map indicates a failed bit. See error 230,231 or 232 for offset address of the failure in System, Extended or Shadow memory.

## Invalid System Configuration Data

Problem with NVRAM (CMOS) data.

## I/O device IRQ conflict

I/O device IRQ conflict error.

## Operating System not found

Operating system cannot be located on either drive A: or drive C:. Enter Setup and see if fixed disk and drive A: are properly identified.

## Parity Check 1 *nnnn*

Parity error found in the system bus. BIOS attempts to locate the address and display it on the screen. If it cannot locate the address, it displays ?????. Parity is a method for checking errors in binary data. A parity error indicates that some data has been corrupted.

## Parity Check 2 *nnnn*

Parity error found in the I/O bus. BIOS attempts to locate the address and display it on the screen. If it cannot locate the address, it displays ????.

## Press <F1> to resume, <F2> to Setup

Displayed after any recoverable error message. Press <F1> to start the boot process or <F2> to enter a Setup and change the settings. Write down and follow the information shown on the screen.

# Dealing With Problems (Summary)

When a problem occurs, refer to this page. The "Reference Manual" also contains detailed information. If a problem appears to be related to a software application, read the software related manual. If you still cannot troubleshoot the problem, contact Panasonic Technical Support.

## ● Starting Up

<b>The power indicator or battery indicator is not lit</b>	<ul style="list-style-type: none"><li>Check the cable connection for the AC adaptor.</li><li>Check to see if a fully charged battery is properly installed.</li><li>Remove the battery pack and disconnect the AC adaptor, then connect them again.</li></ul>
 is displayed	Input your password. If you have forgotten it, contact Panasonic Technical Support.
<b>POST Startup Error(s) is displayed</b>	 page 21
<b>Windows startup, or an operation is extremely slow</b>	Press <b>F9</b> in the Setup Utility (  <small>Reference Manual</small> "Setup Utility"). This will restore the Setup Utility's settings to their default values (except the password settings). Then, the Setup Utility must be run once again for you to input the appropriate operating environment settings. (The processing speed depends on the application software used, so this operation may not cause the processing speed to increase.)
<b>The date and time are incorrect</b>	<ul style="list-style-type: none"><li>You can set the date and time through [Date/Time] in [Start] - [Settings] - [Control Panel].</li><li>When the computer is connected to a Local Area Network (LAN), confirm the date and time of the server.</li><li>If you continue to experience problems, the internal battery maintaining the clock may need to be replaced. Contact Panasonic Technical Support.</li><li>This computer will not correctly recognize the date and time starting from the year 2100 A.D.</li></ul> <p><b>Windows NT</b></p> <ul style="list-style-type: none"><li>When [APM 2.0 for NT] is not displayed in [Control Panel], this indicates that Phoenix APM 2.0 for Windows NT® is not installed. When the standby or hibernation function is used under this condition, the date and time may be incorrectly displayed. Correct the date and time, and then install Phoenix APM 2.0 for Windows NT®.</li><li>When the standby or hibernation function is used frequently, discrepancies may occur in the display of the date and time even if APM 2.0 for Windows NT is installed. You can set the date and time through [Date/Time] in [Start] - [Settings] - [Control Panel].</li></ul>
<b>When the previous item is not the cause</b>	<ul style="list-style-type: none"><li>Press <b>F9</b> in the Setup Utility ( <small>Reference Manual</small> "Setup Utility"). This will restore the Setup Utility's settings to their default values (except the password settings).</li><li>Try removing all peripheral devices.</li></ul> <p><b>Windows 98</b></p> <ul style="list-style-type: none"><li>Run SCANDISK to check the hard disk.</li><li>At start-up, press <b>Ctrl</b> to operate the computer in the Safe mode.</li><p><b>Windows 2000</b></p><ul style="list-style-type: none"><li>Click [Local Disk(C:)] in [My Computer] with the right button, select [Properties], and then select [Tools] - [Check Now].</li><li>At start-up, press <b>F8</b> to operate the computer in the Safe mode.</li></ul></ul>
<b>(Windows 98) (Windows 2000) When resuming from the standby or hibernation mode,  does not appear even if a password has been set in the Setup Utility</b>	Use the Windows password as the following. Select [Start] - [Settings] - [Control Panel] - [Power Management]* - [Advanced], then add the check mark for [Prompt for password when computer goes off standby]. *Windows 2000: [Power Options]
<b>Windows NT</b> <b>NT does not start up</b>	Try the steps listed below. <b>1</b> Power off, then power on again. <b>2</b> If [Press spacebar NOW to ...] is displayed, press the space key. <b>3</b> If [Hardware Profile/Configuration Recover Menu] is displayed, follow the on-screen instructions.

# Dealing With Problems (Summary)

## ● Battery Indicator

<b>The red indicator lights. Repeated beeping sound while the computer is in use.</b>	The battery level is low. Save your data and power off your computer. After connecting the AC adaptor or replacing the battery pack with a fully charged one, turn your computer on.
<b>The red indicator blinks</b>	<ul style="list-style-type: none"><li>● The battery pack or recharging function may be defective. Quickly remove the battery pack and disconnect the AC adaptor, then connect them again.</li><li>● If the problem persists, contact Panasonic Technical Support.</li></ul>
<b>The orange indicator blinks</b>	Unable to charge because of an improper temperature range. (☞ page 6)

## ● Application Software

<b>Computer hangs</b>	<ul style="list-style-type: none"><li>● Press <b>Ctrl</b> + <b>Alt</b> + <b>Del</b> and select [Shut Down].</li><li>● After shutting down by sliding the power switch for more than four seconds, slide the power switch to power on and open the application again. If the program no longer works normally, go to [Start] - [Settings] - [Control Panel] - [Add/Remove Programs] to delete the program. Then, reinstall the program.</li></ul>
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## ● Display

<b>No display after powering on</b>	<ul style="list-style-type: none"><li>● When there is no display to an external display,<ul style="list-style-type: none"><li>• Check your cable connection to the external display.</li><li>• Confirm your display is powered on.</li><li>• Check the settings for your external display.</li></ul></li><li>● Try changing the display by pressing <b>Fn</b> + <b>F3</b>. <small>Windows 98</small> This combination does not work when the computer is in the Dual-Display Mode.</li><li>● When displaying only through an external display, if the computer is shut down by using the standby or hibernation function, there will be no display on the LCD unless the external display is connected when operations are resumed. In this case, connect the external display or press <b>Fn</b> + <b>F3</b>.</li></ul>
<b>The power has not been turned off, but after a certain period of time, there is no display</b>	<ul style="list-style-type: none"><li>● Has the computer been set to the power-saving mode? To resume operation of your computer from the condition the power of the display is off (for energy conservation purposes), press any key unrelated to the direct triggering of a selection, like <b>Ctrl</b>.</li><li>● To save power, your computer may have automatically entered the standby or hibernation mode (☞ <small>Reference Manual</small> "Computing On The Road"). Slide the power switch.</li></ul>
<b>The cursor cannot be controlled</b>	Restart the computer by using the keyboard (e.g.,  ).
<b>An afterimage appears (e.g., green, red, and blue dots remain on the display) or there are dots not displaying the correct colors</b>	<ul style="list-style-type: none"><li>● If an image is displayed for a prolonged period of time, an afterimage may appear. This is not a malfunction. The afterimage will disappear when a different screen is displayed.</li><li>● High-precision and advanced technologies are necessary in the production of color liquid crystal displays (color LCDs). Therefore, if 0.002% or less of the picture elements either fail to light or remain constantly lit (that is, more than 99.998% of elements are functioning properly), no defect is considered to exist.</li></ul>
<b>The external display no longer displays properly</b>	When an external display not compatible with the power saving mode is used with the computer, the external display may no longer display properly when the computer enters the condition the power of the display is off (for energy conservation purposes). In such cases, turn off the power to the external display.

## ● Display

<b>The screen becomes disordered</b>	<ul style="list-style-type: none"> <li>● Changing the number of colors of the display may affect the screen. Restart the computer.</li> </ul> <p><b>Windows 98</b></p> <ul style="list-style-type: none"> <li>● When using Dual-Display mode, use the same display colors for the external display as those used by the LCD.</li> </ul>
<b>The display destination of the screen cannot be changed with <b>Fn</b> + <b>F3</b></b>	In the following cases, the setting cannot be changed with <b>Fn</b> + <b>F3</b> . <ul style="list-style-type: none"> <li>• When either the internal LCD or external display is set to [Secondary] in [Displays] of Display Properties.</li> <li>• <b>Windows 98</b> When the computer is in the Dual-Display mode.</li> </ul>
<b>After the display destination of the screen is switched with <b>Fn</b> + <b>F3</b>, the display destination returns to both the internal LCD and external display upon operation</b>	Under the condition that the [MS-DOS Prompt]* screen is set to "Full Screen", the display destination returns to both the internal LCD and external display if "EXIT" is input and the [MS-DOS Prompt]* screen is closed, or "Full Screen" is canceled (e.g., <b>Alt</b> + <b>Enter</b> ), when the display destination of the screen is switched with <b>Fn</b> + <b>F3</b> . Press <b>Fn</b> + <b>F3</b> again. <p>* Windows NT, Windows 2000: [Command Prompt]</p>

## ● Reference Manual

<b>The Reference Manual is not displayed</b>	Is Acrobat Reader installed? If Acrobat Reader is not installed, run [c:\util\reader\setup.exe]* in [Start] - [Run] to reinstall the program. When installing the program, do not change the installation destination folder. If the destination folder is changed, the Reference Manual cannot be opened from the [Start] menu. * Windows NT : [c:\util\reader\ar40eng.exe] Windows 2000 : [c:\util\reader\ar405.exe]
<b>Windows 2000</b> <b>A PDF file cannot be opened</b>	If an attempt is made to open a PDF file from [Windows Explorer], etc., by clicking on the file, there are cases Acrobat Reader will no longer start up. In such cases, restart the computer. To open a PDF file, run Acrobat Reader first and then specify the name of the file to open in [File] - [Open]. For the Reference Manual, this procedure does not need to be followed. The Reference Manual can be opened by selecting [Reference Manual] in [Start] - [Programs] - [Panasonic] - [On-Line Manuals].

## ● Shutting down

<b>Unable to shut down Windows</b>	Do not shut down Windows during music playback.
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## ● Other

<b>Windows 98</b> <b>The SuperDisk drive cannot be used</b>	If the MS-DOS mode has been selected using [Start] - [Shut Down] - [Restart in MS-DOS mode], the SuperDisk drive may not work. Restart the computer by pressing <b>Ctrl</b> + <b>Alt</b> + <b>Del</b> , and then use the SuperDisk drive from Windows.
--	--

# Reinstalling Software

## Before Reinstallation

### ● Preparing

- You will need the followings:
  - Product Recovery CD-ROM
  - If it was necessary to create BACKUP DISKS ("Create BACKUP Disks for Reinstallation" on Page 14), you will need the BACKUP DISKS (e.g., FIRSTAID FD) and the SuperDisk drive (CF-VFS712) or the USB floppy disk drive (CF-VFDU03).
- The operation of reinstallation takes about 1 hour (Windows 98) or 20 minutes (Windows NT and Windows 2000).

### ● Important

- Save all important data. If reinstallation is carried out, all data existing prior to the installation will be lost. The reinstallation will return the computer to close to the conditions at time of purchase.
- Before the reinstallation procedure, remove all peripherals (except for the CD-ROM drive).
- Be sure the AC adaptor is connected until the reinstallation procedure is completed.

## Reinstalling

### CAUTION

If data on your hard disk is compressed, the data should be uncompressed.

- 1 Turn the computer off and set the CD-ROM drive in the multimedia pocket, and then turn the computer on.
- 2 When the message [Press <F2> to enter SETUP] is displayed, press **(F2)** and then run the Setup Utility.  
If the password has been set, enter the Supervisor Password.
- 3 Write down all of the contents of the Setup Utility and then press **(F9)**.  
At the confirmation message, select [Yes] and press **Enter**.
- 4 Select [Boot] menu, press **↑** / **↓** and **(F5)** / **(F6)** until [CD Drive] is at the top of the [Boot] menu and [SuperDisk Drive] is the next position.
- 5 Set the Product Recovery CD-ROM\* in the CD-ROM drive.  
\* Windows NT, Windows 2000: Product Recovery CD-ROM
- 6 Press **(F10)**.  
At the confirmation message, select [Yes] and press **Enter**. The computer will reboot, and the License Agreement screen should appear. Select [1. Yes, I agree to the provisions above and wish to continue!].
- 7 **Windows NT** **Windows 2000**  
At the screen for the selection of the OS, select either Windows 2000 or Windows NT.  
You can reinstall only the initially selected OS.

8 This screen should appear.

### Windows98

Select a number

1. Restore the whole HDD to factory default
2. Restore the drive C to factory default
3. End

### WindowsNT

Select a number

1. Restore the whole HDD to factory default
2. Restore Windows NT4.0 to the first partition
3. End

### Windows2000

Select a number

1. Restore the whole HDD to factory default
2. Restore Windows 2000 to the first partition
3. End

9 Make a selection from the menu.

To restore all contents of the hard disk to factory default, including the partition setting(s):

Select [1. Restore the whole HDD to factory default].

### Windows98

To restore the hard disk (C drive) to factory default, excluding the partition setting(s):

Select [2. Restore the drive C to factory default].

### WindowsNT Windows2000

To reinstall Windows NT/Windows 2000 to the first partition to factory default:

Select [2. Restore Windows NT4.0 (or Windows 2000) to the first partition].

In such cases, the initial partition size must be 4 GB or more of the hard disk size. Reinstallation cannot be performed with a small partition size.

### NOTE

If "The program has detected an error 110 on the partition starting at sector xxxxxxxx on disk1." is displayed, select [Yes].

(To next page)

**10** **Windows98**

Select the floppy disk drive type you use in the reinstallation procedure.

**11** At the confirmation message, press **(Y)**.

The computer will reboot, and the operation of reinstallation for the hard disk starts automatically.

**Windows98**

After the "restore" procedure completes, a message will be displayed. Remove the Product Recovery CD-ROM, then close the tray.

<When using the SuperDisk drive>

- ① Turn the computer off and remove the CD-ROM drive.
- ② Set the SuperDisk drive in the multimedia pocket and put the FIRSTAID FD into the SuperDisk drive, then turn the computer on.

Follow the on-screen instructions.

<When using the USB floppy disk drive>

- ① Turn the computer off and connect the floppy disk drive to the computer.
- ② Set the FIRSTAID FD into the floppy disk drive and turn the computer on.

Follow the on-screen instructions.

**WindowsNT** **Windows2000**

When "Insert media 2" is displayed, insert Product Recovery CD-ROM 2, or when "Insert media 3" is displayed, insert Product Recovery CD-ROM 3 into the CD-ROM drive and immediately select [OK].

(In the case of Windows NT, only Product Recovery CD-ROMs 1 and 2 can be used.)

**NOTE**

If [OK] is not immediately selected:

The message "The media does not contain the correct file" may appear. In such cases, the message "Insert media 2..." is displayed again when [OK] is selected. Confirm that Product Recovery CD-ROM 2 has been inserted by opening the tray of the CD-ROM drive, then close the tray and immediately select [OK].

**12** After the reinstallation procedure completes, the following message will appear on the display. Remove the floppy disk or Product Recovery CD-ROM, then restart the computer by pressing **Ctrl** + **Alt** + **Del**.

(When using the USB floppy disk drive, disconnect it.)

**Windows98**

All data on the whole HDD has been restored to the factory default.  
After removing floppy disk and the Product Recovery CD-ROM, restart the computer and set up Windows again.

**WindowsNT**

WindowsNT install wizard will start after reboot.  
Restore process will execute more after WindowsNT install wizard.  
Restart the computer after removing Product Recovery CD-ROM.

**Windows2000**

Windows2000 install wizard will start after reboot.  
Restore process will execute more after Windows2000 install wizard.  
Restart the computer after removing Product Recovery CD-ROM.

**13** When the message [Press **<F2>** to enter SETUP] is displayed, press **(F2)** and then run the Setup Utility. If the password has been set, enter the Supervisor Password.**14** Press **(F9)**.

At the confirmation message, select [Yes] and press **(Enter)**. (The Setup Utility settings will return to their default values. Even the security settings with the exception of the password(s) will return to their default values.)

Change the settings where necessary.

**15** Press **(F10)**.

At the confirmation message, select [Yes] and press **(Enter)**.

**16** Perform the setup procedure for Windows by following the instructions on the screen.

**Windows98** **WindowsNT** ➔ page 11

**Windows2000** ➔ page 12

**NOTE**

- When the message [Operating System not found] is displayed, press **(Ctrl)** + **(Alt)** + **(Del)** and perform the operations from Step 13 to Step 15.
- If you fail to press **(F2)** in Step 13, restart the computer and perform the operations from Step 13 to Step 15 after finishing Windows setup procedure.

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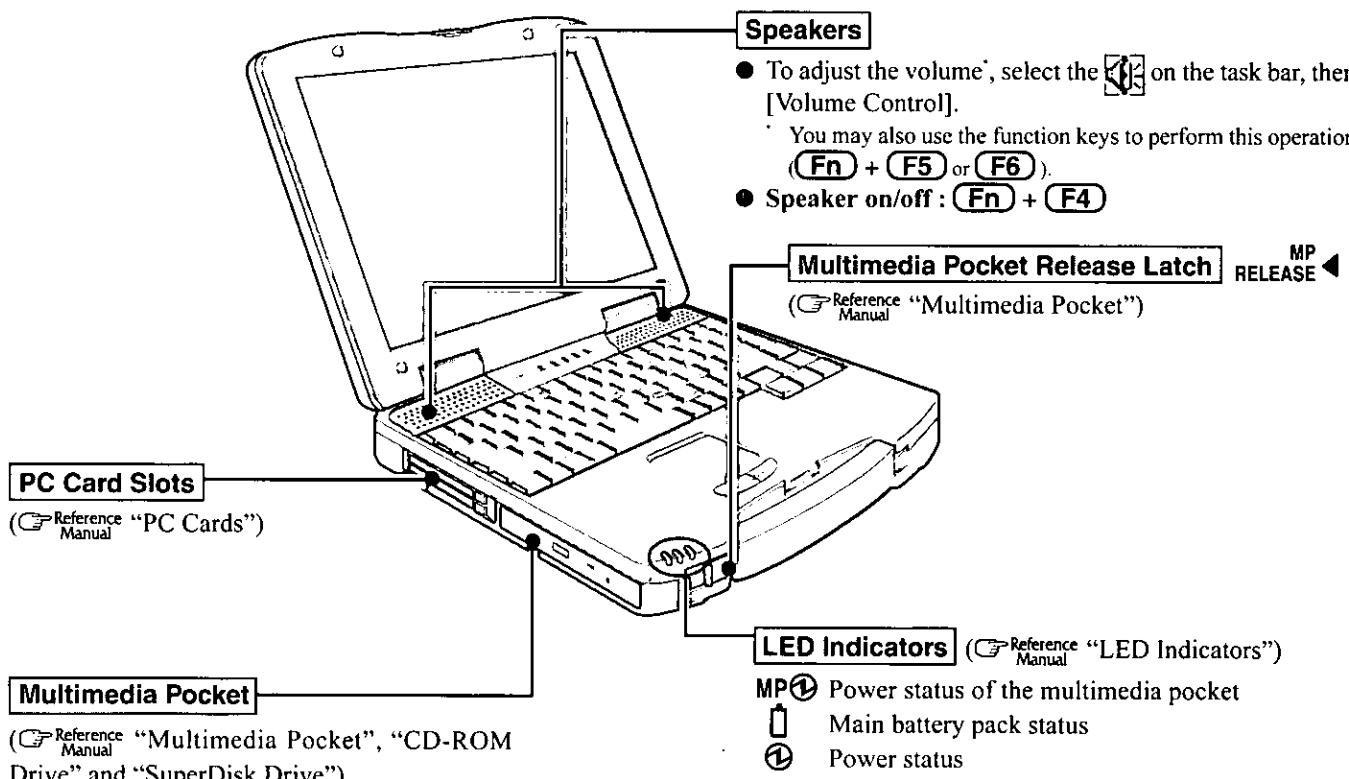
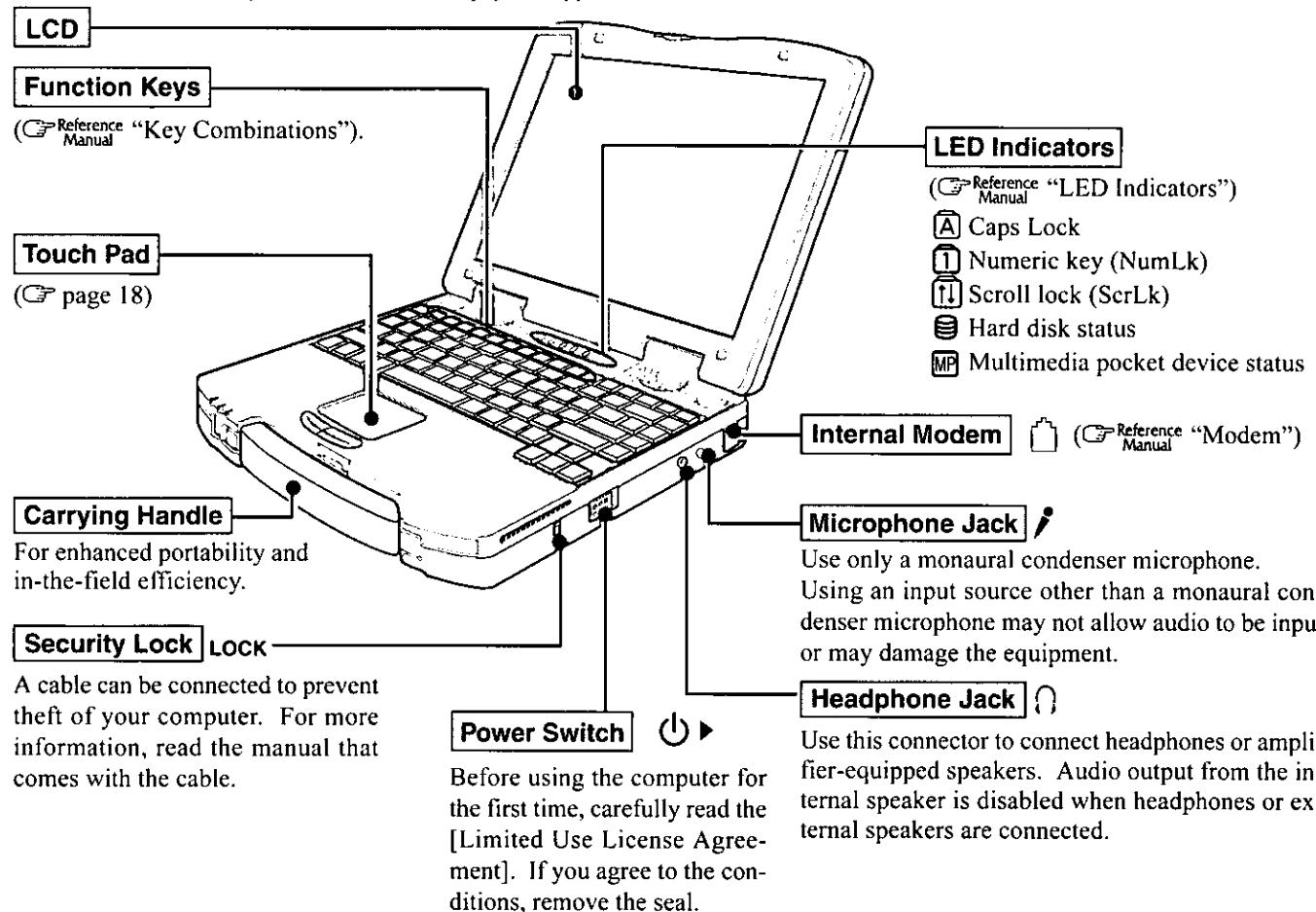
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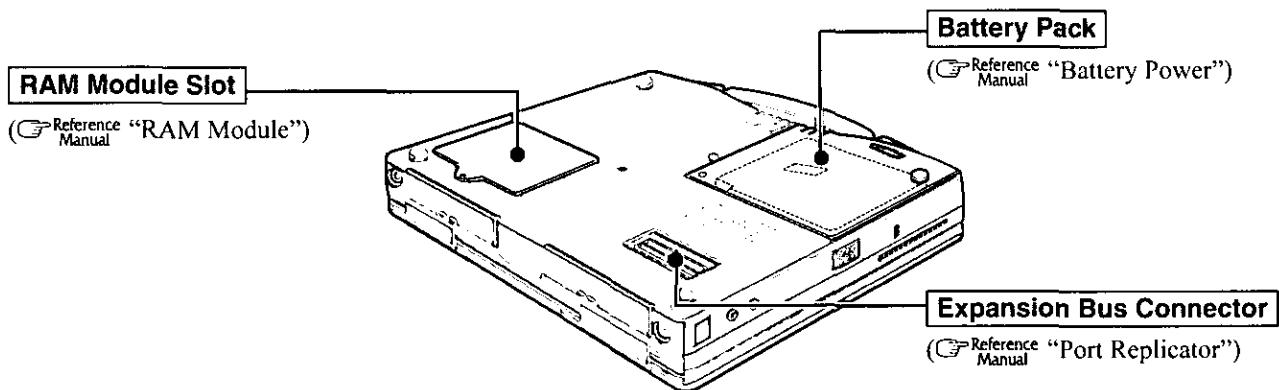
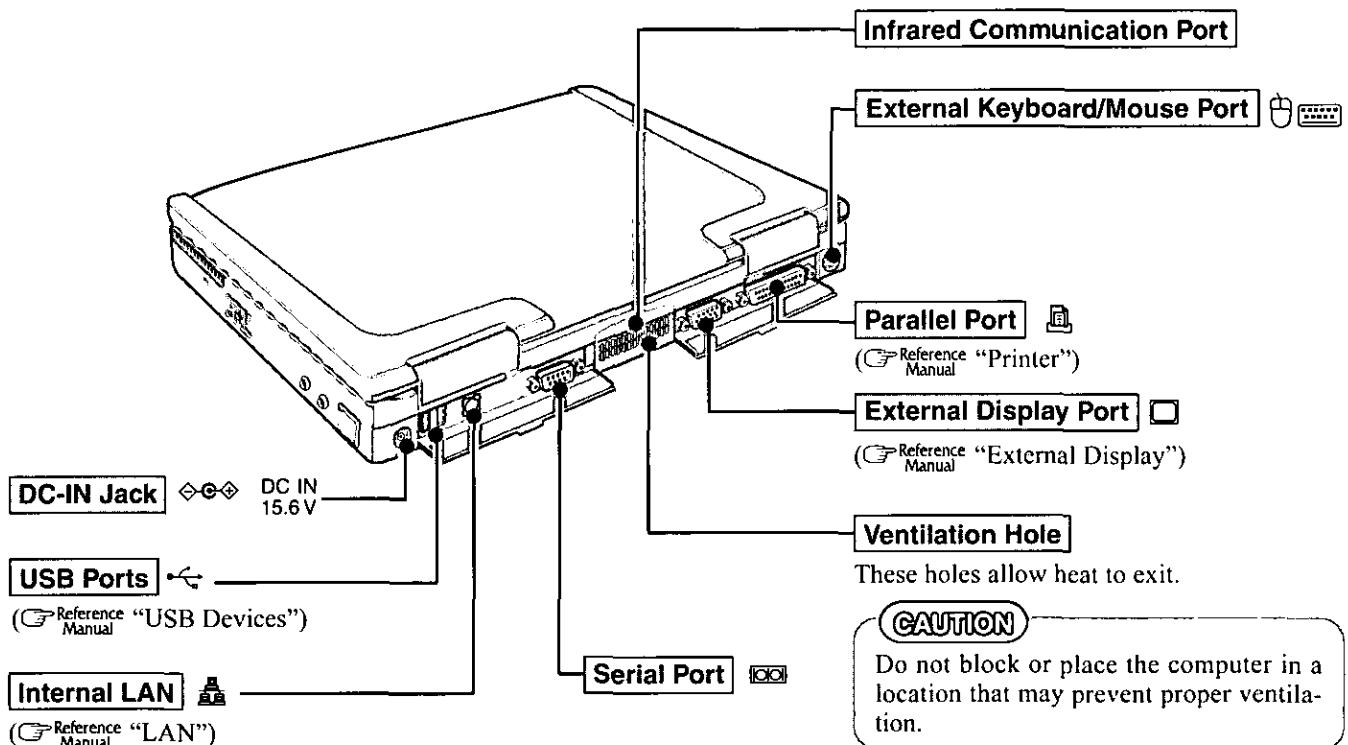
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# Names and Functions of Parts

The illustrations shown may differ from the actual physical appearances.





# Specifications

This page provides the specifications for the basic model CF-72Q3GQZEM. The model number will change depending on the configuration of the unit, such as, CPU speed, memory size, HDD size and Operating System.

## To check the model number:

Check the bottom of the computer or the box the computer came in at the time of purchase.

## To check CPU speed:

Use DMI Viewer in [Start] - [Programs] - [Panasonic] - [DMI Viewer].

## To check memory size and hard disk drive (HDD) size:

1 Run the Setup Utility.

2 The memory size is confirmed in [System Memory] of the [Main] menu. The hard disk drive size is confirmed in [Primary Master] of the [Main] menu.

## ● Main Specifications

Model No.	CF-72Q3GQZEM	
CPU	Mobile Pentium® III Processor 850 MHz featuring Intel® SpeedStep™ technology L1 Cache Memory: 32 KB L2 (Second) Cache Memory: 256 KB	
Memory (Expandable to)	128 MB (384 MB Max. )	
Video Memory	8 MB	
LCD	Type Displayed Colors*1	13.3 type (TFT) 256/65536/16M colors (640 x 480 dots/800 x 600 dots/1024x768 dots)
Hard Disk Drive	30 GB*2	
Operating System	Microsoft® Windows® 98 Second Edition (FAT32 File System)	

\*1 A 16M color display is achieved by using the dithering function.

\*2 1GB = 10<sup>9</sup> bytes

## ● Other Specifications

Keyboard	87 keys						
SuperDisk Drive	720 KB/1.44 MB/120MB						
CD-ROM Drive	24X speed (Max.)						
Slots	PC Card Slots		Two Type I or Type II, or one Type III				
			Allowable current (total for two slots) 3.3 V: 400 mA, 5 V: 400 mA,				
	RAM Module Slot*1		144-pin, 3.3-V, SO-DIMM, SDRAM, PC100 Compliant				
Interface	Parallel Port		Dsub 25-pin female				
	External Display Port		Mini Dsub 15-pin female				
	Serial Port		Dsub 9-pin male				
	Microphone Jack*2		Miniature jack, 3.5 DIA				
	Headphone Jack		Miniature jack, 3.5 DIA Impedance 32 Ω, Output Power 4 mW x 2				
	Infrared Communication Port		IrDA 1.1 compliant, 4 Mbps data transmission speed*3				
	External Keyboard/Mouse Port		Mini DIN 6-pin female				
	Expansion Bus Connector		Dedicated 100-pin female				
	USB Port		4-pin x 2				
	Internal Modem		Data: 56 kbps (V.90 & K56flex) FAX:14.4 kbps				
Internal LAN		IEEE 802.3 10Base-T, IEEE 802.3u 100Base-TX					
Pointing Device		Touch Pad					
Speaker		Speaker (built in) x 4					
Utility Programs		Setup Utility, DMI Viewer, Panasonic Hand Writing*4					
Sound		HRTF 3D positional audio support 16-bit stereo, WAVE and MIDI playback					
Battery	Battery Pack	Li-ion 10.8 V, 3.0 Ah					
		Operating Time*5	Approx. 1.0 hours - 6.0*6 hours				
		Charging Time*5	Power On	Approx. 4.0 hours			
			Power Off	Approx. 3.0 hours			
Clock Battery		Coin type lithium battery 3.0 V					
AC Adaptor*7		Input	100 V - 240 V AC, 50 Hz/60 Hz	Output 15.6 V DC, 3.85 A			
Power Consumption*8		Approx. 48 W*9 / Approx. 65 W (maximum when recharging in the ON state)					
Environment	In use	Temperature	5 °C to 35 °C*10 {41 °F to 95 °F}				
		Humidity	30% to 80% RH (No condensation)				
	Not in use	Temperature	-20 °C to 60 °C {-4 °F to 140 °F}				
		Humidity	30% to 90% RH (No condensation)				
Physical Dimensions (W X H X D)		297 mm X 44.5 mm X 265.6 mm (11.7 " X 1.8 " X 10.5 ") (including the carrying handle)					
Weight		Approx. 2.9 kg {Approx. 6.4 lb.} (including the carrying handle)					

\*1 Only a RAM card designed for PC100 can be added.

\*2 Use only a monaural condenser microphone.

\*3 Separate communications software is necessary.

Windows NT, Windows 2000 : The infrared data communications can not be used at 4 Mbps data transfer speed.

\*4 Only Windows 98

\*5 Varies depending on the usage conditions, CPU speed, etc.

\*6 When using the Second Battery Pack

\*7 The AC adaptor is compatible with power sources up to 240 V AC adaptor.

This computer is supplied with a 125 V AC compatible AC cord.

\*8 Approx. 1.5 W when the battery pack is fully charged (or not being charged) and the computer is off.

Approx. 3.0 W when the [Wake up from LAN] has been enabled.

\*9 Rated power consumption.

\*10 Consecutive disk access of the SuperDisk Drive Pack between 30°C and 35°C {86 °F and 95 °F} for 15 minutes or more may damage the data on the disk.

# LIMITED WARRANTY

For U.S.A.

## PANASONIC PERSONAL COMPUTER AND PERIPHERALS LIMITED WARRANTY

Panasonic Computer Solution Company (referred to as "Panasonic") will repair this product (other than software, which is covered by a separate warranty) with new or rebuilt parts, free of charge in the U.S.A. for three (3) years from the date of original purchase in the event of a defect in materials or workmanship. This warranty includes the AC adaptor but excludes the batteries and all other options and accessories which are covered for a period of one (1) year from the date of purchase.

This warranty is extended solely to the original purchaser. A purchase receipt or other proof of date of original purchase will be required before warranty performance is rendered.

This warranty only covers failures due to defects in materials or workmanship which occur during normal use. It does not cover damage which occurs in shipment or failures which are caused by products not supplied by Panasonic, or failures which result from alteration, accident, misuse, introduction of liquid or other foreign matter into the unit, abuse, neglect, installation, maladjustment of consumer controls, improper maintenance, modification or service by anyone other than a Factory Service Center or authorized Panasonic Service Dealer, or damage that is attributable to acts of God.

### **Limits and Exclusions:**

There are no other express warranties except as listed below.

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This limited warranty gives you specific legal rights, and you may also have other rights which vary from state to state. If a problem with your product develops during or after the warranty period, you may contact our representatives at 1-800-LAPTOP5. If the problem is not handled to your satisfaction, then write to the Consumer Affairs Division at the address indicated below.

## SOFTWARE LIMITED WARRANTY

Panasonic Computer Solution Company (referred to as "Panasonic") warrants to you only that the disk(s) or other media on which the Programs are furnished will be free from defects in materials and workmanship under normal use for a period of sixty (60) days from the date of delivery thereof to you, as evidenced by your purchase receipt.

This is the only warranty Panasonic makes to you. Panasonic does not warrant that the functions contained in the Programs will meet your requirements or that the operation of the Programs will be uninterrupted or error free.

Panasonic's entire liability, and your exclusive remedy under this warranty shall be limited to the replacement, in the United States, of any defective disk or other media which is returned to Panasonic's Authorized Service Center, together with a copy of the purchase receipt, within the aforesaid warranty period.

Anything in the foregoing to the contrary notwithstanding, Panasonic shall have no obligation for any defects in the disk(s) or other media on which the Programs are furnished resulting from your storage thereof, or for defects that have been caused by operation of the disk(s) or other media otherwise than on the Product or in environmental conditions other than those specified by Panasonic by alteration, accident, misuse, abuse, neglect, mishandling, misapplication, installation, maladjustment of consumer controls, improper maintenance, modification of damage that is attributable to acts of God. In addition, Panasonic shall have no obligation for any defects in the disk(s) or other media if you have modified, or attempted to modify any Program.

DURATION OF IMPLIED WARRANTIES, IF ANY, IS LIMITED TO SIXTY (60) DAYS.

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Some states do not allow the exclusion or limitation of incidental or consequential damages, or limitations on how long an implied warranty lasts, so the above limitations or exclusions may not apply to you.

This limited warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

This Limited Warranty will be governed by the laws the State of New York, without regard to its conflict-of-laws rules.

\* \* \*

To obtain service or technical assistance within the continental U.S.A. and Alaska.

**DIAL TOLL FREE: 1-800-LAPTOP5**

Correspondence requesting product information should be sent to:  
Panasonic Computer Solution Company  
50 Meadowlands Parkway, Panazip 2F-5, Secaucus, NJ 07094

## For Canada

### **PANASONIC COMPUTER AND PERIPHERALS LIMITED WARRANTY**

**Coverage** – Panasonic Canada Inc. (“PCI”) warrants to you, the first end user customer, this computer product (excluding software media), when purchased from PCI or from a PCI authorized reseller, to be free from defects in materials and workmanship under normal use, subject to the terms set forth below, during the period of warranty coverage specified.

Scope of Coverage	Period of Coverage	Type of Failure Coverage
Whole Product (except Batteries), AC adaptor and CD-ROM (if factory installed)	Three (3) Years from Date of Original End User Customer Purchase	Defective Materials or Workmanship
Batteries, CD-ROM (unless factory installed), Port Replicator, Extra Memory Modules and all other Peripherals, Options and Accessories	One (1) Year from Date of Original End User Customer Purchase	Defective Materials or Workmanship

**Remedy** – In the event of a warranty claim, contact PCI's representatives within the applicable warranty period, identifying the nature of the defect claimed, at 1-800-668-8386 between 9:00 A.M. and 5:00 P.M., Eastern Time Zone, Mon. – Fri. (excluding holidays) for instructions on how to obtain service. A purchase receipt or other proof of date of original purchase is required before warranty service is performed. Defective parts covered by this Limited Warranty will be repaired or replaced with new or comparable rebuilt parts on an exchange basis. Warranty replacement or repair is subject to the terms of this Limited Warranty for the balance of the original period of warranty coverage.

**No Coverage** – This Limited Warranty does not cover products purchased outside Canada. Neither does it cover damage to, failure of, or defects in a product or accessory through mishandling, improper installation, abnormal use, misuse, neglect, accident, introduction of liquid or other foreign matter into the product, alteration or servicing by anyone not authorized by PCI, or act of God.

#### **IF YOU SHIP THE PRODUCT FOR WARRANTY SERVICE**

Carefully pack the product, preferably in the original carton. Include details of defect claimed and proof of date of original purchase. No liability is assumed for loss or damage to the product while in transit, if you chose your own transportation carrier.

### **SOFTWARE MEDIA LIMITED WARRANTY**

**Coverage** – Panasonic Canada Inc. (“PCI”) warrants to you, the first end user customer, that the disk(s) or other media on which software program(s) is/are supplied will be free from defects in materials and workmanship under normal use in Canada for a period of sixty (60) days from date of receipt as evidenced by your purchase receipt for your Panasonic Computer product.

THIS IS THE ONLY WARRANTY THAT PCI MAKES RESPECTING THE SOFTWARE MEDIA. PCI does not warrant the software. Please refer to the software licensor's written warranty (accompanying the copy of the software) for any software warranty claim.

**Claim Procedure** – In the event of a defect in material or workmanship in the media during the sixty (60) day warranty period, and you return it, transportation costs prepaid, to Panasonic Canada Inc., Computer Products Marketing, at the above address, within the warranty period, together with a copy of your purchase receipt, and an explanation of the suspected defect, PCI will replace in Canada the defective disk(s) or other media.

**Remedy** – PCI's entire liability, and your only remedy for any breach of this software media warranty is limited to replacement of the media only. It does not cover any other damages, including, but not limited to, loss of use or profit loss, or special, indirect or consequential damages, or other claims, whether or not of similar character.

**No Coverage** – This limited warranty does not apply if the disk(s) or other media has been used in other than a Panasonic product, or in environmental conditions other than those specified by PCI or the manufacturer, or if subjected to misuse, neglect, mishandling, modification or attempted modification of the program, or if damaged by accident or act of God. PCI is not responsible for damage to or loss of any program, data or removable storage media.

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IN ANY EVENT, PCI'S MAXIMUM LIABILITY FOR ANY BREACH SHALL NOT EXCEED THE AMOUNT ACTUALLY PAID BY YOU FOR THE COMPUTER PRODUCT.

NO ACTION, REGARDLESS OF ITS BASIS, MAY BE BEGUN AGAINST PCI MORE THAN TWO (2) YEARS AFTER THE CAUSE OF ACTION AROSE.

**Statutory Warranties** – Some jurisdictions do not allow these limitations or exclusions, so they may not apply to you.



As an ENERGY STAR® Partner, Matsushita Electric Industrial Co., Ltd. has determined that this product meets the ENERGY STAR® guidelines for energy efficiency.

#### **Outline of the International ENERGY STAR® Office Equipment Program**

The international ENERGY STAR® Office Equipment Program is an international program that promotes energy saving through the use of computers and other office equipment. The program backs the development and dissemination of products with functions that effectively reduce energy consumption. It is an open system in which business proprietors can participate voluntarily. The targeted products are office equipment such as computers, displays, printers, facsimiles, and copiers. Their standards and logos are uniform among participating nations.

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